



# IMPROVEMENT

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## WE CHALLENGE OURSELVES FOR CONTINUOUS IMPROVEMENT

We know there are always different and possibly better ways of doing things - and it is our job to find them.

- Challenge the status quo. There is always a better way.
- Learn from past experiences & knowledge.
- Understand there is always more information to be gained.
- Be open to giving and receiving constructive criticism.
- The current way is not always the right one.
- Mistakes are okay, use them to do better the next time.